

Public App Approval Details - ReliefLink

Application Information

Application Name: ReliefLink

Emory Application Owner: Nadine Kaslow (NKASLOW)

Application Technical Contact: Lu Dong

Application Support Model: Vendor/Contractor

Application Administration Model:

Application Description:

*ReliefLink is an innovative free app developed specifically for suicide prevention and more generally for improving your mental health that brings confidential and supportive help right to the palm of your hand!

ReliefLink enables you to create a personalized profile that includes pertinent information such as your mental health professional's contact info, insurance coverage, and current medications. Track your mood and thoughts daily, create a safety plan, make a list of reminders (e.g. appointments, take medication, etc.) and check out the unique coping methods such as voice-recorded mindfulness and relaxation exercises or simply enjoy relaxing music!

Need to find mental health help near you, especially in a crisis? Use the Map Locator to find the closest hospitals or other mental health treatment facilities. You can also find help through the therapist and support group links.

**Use the Emergency button to view options such as Call 911, Helpline, Counselor, and more.

And for encouraging messages or up-to-date mental health news from the ReliefLink Team, follow us on Twitter @reliefink!

The ReliefLink App was developed for the purpose of entry into the SAMHSA Suicide Prevention: Continuity of Care and Follow-Up Mobile App Challenge in August 2013. The app won 1st place in the contest in September 2013 and was presented at the White House.

*This app is a supplemental tool to help the user manage his/her daily mental health, monitor suicidal feelings and thoughts, and offer options for seeking help. It should not be used in place of professional mental health or medical help.

**The ReliefLink team urges anyone having a medical emergency to call 911 immediately.

Application Marketplace ID/Link: Apple App Store: <https://itunes.apple.com/us/app/reliefink/id721474553?mt=8>

ServiceNow Request	Distribution Status & Date	Internal Review Status & Date	ePHI Indicator	Target User Base
	public (Apple App Store) - last updated 2014.12.05	submitted to committee for review 2018.06.20	yes	public
	updated on app store 2018/08/08			

Current Issues

Issue Log

Reapproval Conditions

Internal Review Status: complete or incomplete

Internal Distribution Request Date	Office of Technology Transfer Signoff	Legal Counsel Review	Marketing & Communications Review	Compliance & Regulatory Review	IT Security Review	Architecture Review
			Approved per John Mills (6/22/2018)			

Collateral

Upload collateral as it is collected.

Approval Artifacts

Upload approval artifacts as they are collected.

1. Completed IP Disclosure.
2. Commercial Evaluation Report.
3. Legal Counsel Review.
4. Marketing and Communications Review.
5. Compliance and Regulatory Review.
6. IT Security Review.
7. Architecture Review.
8. App Store Submission Templates: [Apple App Store](#).
9. [Distribution Review Checklist](#).